

CREMATORIA PRICE INFORMATION

The Crematoria options available in this area, along with the prices and times of services, are as follows:



Crematorium Name	Standard Fee Attended Service		Unattended Service Fee		Reduced Fee Attended Service	
	Fee	Days/Times this fee applies	Fee	Days/Times this fee applies	Fee	Days/Times this fee applies
New Forest Crematorium	£1,200.00	Mon - Wed, 11:00am - 4:00pm	£545.00	by arrangement	£795.00	Mon - Fri, 9:00am
New Forest Crematorium	£1,300.00	Thur- Fri, 11:00am - 4:00pm	£545.00	by arrangement	£795.00	Mon - Fri, 9:00am
Bournemouth Crematorium (East Chapel)	£1,030.00	Mon – Fri, 10:00am – 4:00pm (60 min service)	£385.00	by arrangement	£831.00	Mon – Fri, 9:00am and 9:30am (30 min service)
Bournemouth Crematorium (West Chapel)	£932.00	Mon – Fri, 10:30am – 4:00pm (45 min service)	£385.00	by arrangement	£831.00	Mon-Fri, 9:15am and 9:45am (30 min service)
Poole Crematorium (The Halo)	£1,030.00	Mon – Fri, 10:00am – 4:00pm	£385.00	by arrangement	£831.00	Mon – Fri, 9:00am and 9:30am (30 min service)
Test Valley Crematorium	£1,200.00	Mon - Wed, 10:00am - 4:00pm	£545.00	Mon - Fri, before 9:00am	£795.00	Mon - Fri, 9:00am and 9:30am
Test Valley Crematorium	£1,300.00	Thur- Fri, 10:00am - 4:00pm	£545.00	Mon - Fri, before 9:00am	£795.00	Mon - Fri, 9:00am and 9:30am

Further Information

For more detail concerning the products, services and prices charged by local crematoria, please refer to the “**Supporting Information Folder**” or speak to a member of our team for additional guidance. We can also provide you with printed copies of this information or any of the documents contained within the Supporting Information Folder. These can also be emailed to you if you prefer.

Effective from 1st April 2025

CREMATION FEES – Attended Services

Start time	Service	Monday – Wednesday	Thursday – Friday	Included with services
09:00	30 minute chapel time including entry and exit	£795	£795	<div><p>Personalise your loved one's service</p><div></div><p>Your choice of music will be played before, during and after the service using our media system.</p><div></div><p>Display a tribute photo of your loved one throughout the service on our chapel screens.</p></div>
09:30				
10:00	60 minute chapel time including entry and exit	£995	£995	
11:00				
12:00				
13:00		£1,200	£1,300	
14:00				
15:00				
16:00		£995	£995	
17:00				
18:00	Twilight Service (60 minute chapel time including entry and exit)	£1,200	£1,300	
19:00				
20:00				
Saturday Service (60 minute chapel time including entry and exit)			£1,300	
Sunday Service (60 minute chapel time including entry and exit)			£1,500	
Children (18 and under)			No charge to the family*	

Additional time of 60 minutes in the chapel may be booked on the above services +£395

All Cremation Fees include:

- The use of our state-of-the-art media system for the music of your choice throughout the service.
- On-screen display of a single tribute photo throughout the service.
- The use of our chapel supported by a Chapel Attendant on the day of the service.
- Administration and registration of the cremation, in line with statutory legal requirements.
- Certificate of Cremation.
- Preparation of the ashes for their collection from our crematorium.
- Provision of a cardboard urn for the ashes (alternatives are available, please contact the crematorium).
- The scattering of the ashes within our Garden of Remembrance with or without the presence of your family.
- Care of your loved one's ashes for a period of up to two months before requesting final instruction.
- Environmental surcharge, where applicable.

Uniquely Personal Media

Webcast	A high-quality live streamed service that can be viewed by those unable to attend the service in person on the day and watched again for up to 28 days following the service. A downloadable file is available for additional £15.	£70
Music Tribute	Personalise your loved one's service and celebrate their life even further with up to 25 photos set to music, professionally edited into a video-style tribute.	£85



Effective from 1st April 2025

Visual Tributes

Themed Tribute	Add a moment of contemplation to your loved one's service with a photo montage that is professionally edited, timed to music of your choice with optional themes/message options.	£95
Basic Slideshow	Personalise the service by adding up to 25 photos with simple fade transitions, played on a loop throughout the service.	£80
Family-supplied Tribute	Supply your own video as a tribute, which we will check, prepare and upload to the screens in readiness for your loved one's service.	£55
Additional Single Photo	Add a finishing touch of an additional single photo prior to or following their tribute or slideshow.	£25

Visual Tribute Supplements

Each extra 25 photos	For each extra 25 photos on a Themed Tribute, Music Tribute or Basic Slideshow.	£30
Additional support services (for any revisions, or major departures from a standard product, including)	<ul style="list-style-type: none"> • Additional work/changes on the last working day before the service • Adding video to a Music Tribute • Adding music, converting or editing files for a Family-supplied Tribute • Upgrading a Basic Slideshow to a Music Tribute for a Keepsake. 	£30

Keepsakes¹

Memory Box	Includes 25 photos of size 6"x 9". Comes with USB & DVD of streamed service, tribute, or both.	£130
Video Book	LCD screen with play, pause, fast forward, rewind and volume buttons. USB charger included.	£95
DVD/USB	Keepsake copy of service / visual tribute (or both), sent in a presentation case.	£65
Downloadable Visual Tribute	A digital copy of the visual tribute to be sent following the service.	£15

Other Cremation Fees

Chapel service only – 60 minutes	£615
Additional chapel time – 60 minutes	£395
Ashes exhumation	£265
Scattering or interment of ashes from other crematorium	£50
Provision of bearer	£20
Scattering or interment of ashes from other crematorium with a purchase of new memorial	No Charge
Direct Cremation ²	£545

We offer many ways of memorialising a loved one...

Our experienced team of colleagues will be able to assist you with any queries you may have. They will provide exceptional care to guide you every step of the way through the process. To find out more, visit:
www.newforestcrematorium.co.uk/memorials



Please note: We are unable to accept tributes provided to us directly without being processed through our media supplier. Westerleigh Group undertakes to provide services detailed within this document. It does not guarantee the provision of such services, since circumstances beyond the control of the Group may affect its ability to do so. The provision of services information on this document was correct at the time of going to print but may be subject to amendment from time to time without prior notice.

New Forest Crematorium & Memorial Gardens
Stem Lane, New Milton, Hampshire BH25 5FH
e: newforest@westerleighgroup.co.uk
fb: www.facebook.com/NewForestCrematorium
www.newforestcrematorium.co.uk

¹ Only possible if music tribute / visual tribute / slideshow booked (not including single photo).

² Direct Cremation - Unattended service with no mourners present, carried out in accordance with Westerleigh Group's Direct Cremation Protocol: www.newforestcrematorium.co.uk/service-information.php

Crematorium & Cemetery Price List

for

BOURNEMOUTH, POOLE AND CHRISTCHURCH

from 02 October 2023

BCP Bereavement Care
01202 128111

Public email: bereavementcare@bcpcouncil.gov.uk

Funeral Directors & Stonemasons email: fdpaperwork@bcpcouncil.gov.uk

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Office Locations

Bournemouth Crematorium, North Cemetery, Bournemouth, Dorset BH8 9HX
Poole Crematorium, Gravel Hill, Poole, Dorset BH19 7BQ

Open for public enquiries Monday to Friday 11am - 3pm
The offices are closed on Saturdays, Sundays and Public Holidays.

New Telephone Number

Please note that after many years, BCP Bereavement Care has a new phone system and one single telephone number (below). Thank you.

01202 128111

Operational Monday to Friday from 11:00 to 15:00 hours

bereavementcare@bcpcouncil.gov.uk



Crematorium Service Times and Fees

Poole Crematorium is unable to cremate onsite at present. For services held at Poole Crematorium, the BCP Bereavement Care Team will respectfully convey the deceased following the service to Bournemouth Crematorium for cremation and deliver the cremated remains back to Poole Crematorium at **no additional cost**.

Poole, The Halo		Bournemouth, East Chapel		Bournemouth, West Chapel	
Time	Duration	Time	Duration	Time	Duration
09:00-09:30	30 mins	09:00-09:30	30 mins	09:15-09:45	30 mins
09:30-10:00	30 mins	09:30-10:00	30 mins	09:45-10:15	30 mins
10:00-11:00	60 mins	10:00-11:00	60 mins	10:30-11:15	45 mins
11:00-12:00	60 mins	11:00-12:00	60 mins	11:30-12:15	45 mins
12:00-13:00	60 mins	12:00-13:00	60 mins	12:30-13:15	45 mins
13:00-14:00	60 mins	13:00-14:00	60 mins	13:30-14:15	45 mins
14:00-15:00	60 mins	14:00-15:00	60 mins	14:30-15:15	45 mins
15:00-16:00	60 mins	15:00-16:00	60 mins	15:15-16:00	45 mins

Guide to Service Durational Times

30 Minutes

Please allow for 20 minutes service time with 5 minutes for the seating of mourners before and 5 minutes for departure following the service.

45 Minutes (West Chapel Only)

Please allow for 30 minutes service time with 7½ minutes for the seating of mourners before and 7½ minutes for departure following the service.

60 Minutes (The Halo Ceremony Hall and East Chapel Only)

Please allow for 45 minutes service time with 7½ minutes for the seating of mourners before and 7½ minutes for departure following the service.

Quick reference guide

(fees incl. medical fee & environmental surcharge)

30 mins	£831
45 mins	£932
60 mins	£1,030 Saturday 60 mins £1512

Chapel-only Tariff

30 mins £445 | 60 mins £645

Direct Cremation (unattended service) £385

Cremation Fees

For a person whose age at death exceeds 18 years, the following fees will apply:

Service Description	Standard Fee	Medical Referee Fee	Environmental Surcharge	Total Fee
Unattended Cremation	£308	£18	£59	£385
30-mins	£754	£18	£59	£831
45-mins	£855	£18	£59	£932
60-mins	£953	£18	£59	£1030
Saturday Service (60-mins)	£1435	£18	£59	£1512

These are the prices relating to a cremation held at either Bournemouth or Poole Crematorium.

All prices include the medical referee fee (set by the Ministry of Justice), the environmental surcharge (set by Crematoria Abatement of Mercury Emissions Organisation), a biodegradable ashes box (and storage for up to one month), the cremation certificate and a non-witness scatter within the designated memorial grounds at either Bournemouth or Poole Crematorium. You may choose to upgrade your package to include additional products and services.

A child whose age at death did not exceed 18 years

please refer to CFF*

Pregnancy loss under 24 weeks gestation

please refer to CFF*

Body part

£33.00

Chapel-only Fees

Use of crematorium ceremonial chapel only (no cremation)

30 minutes

£445.00

45 minutes

£554.00

60 minutes

£645.00

Saturday Service (60 minutes)

£1134.00

The Halo Ceremony Hall located at Poole Crematorium has seating capacity for 120 people and standing capacity for an additional 50 people. External speakers can be used for larger service capacity leading to people remaining outside. An additional fee of £91 will be charged.

The East Chapel located at Bournemouth Crematorium has seating capacity for 100 people and standing capacity for 50 people. External speakers can be used for larger service capacity leading to people attending outside. An additional fee of £91 will be charged.

The West Chapel located at Bournemouth Crematorium has seating capacity for 40 people and standing capacity for 15 people.

Unattended Cremation

An unattended cremation is the term used in the funeral industry for the simplest cremation available. It is a cremation with no funeral service or ceremony beforehand. After death, the deceased is conveyed to the crematorium for cremation with the cremated remains returned to the family to be kept or scattered according to instruction. An unattended cremation is also known as a basic cremation, simple cremation or direct cremation. An unattended cremation service booked will not allow the presence of a celebrant or mourners to be in attendance and will take no longer than 15 minutes. This involves the coffin being borne into the Chapel, placed on the catafalque and lowered to be received by the crematory team for cremation. One piece of suitable music will be played to accompany the deceased's final journey, chosen by the crematorium staff on the day.

Incidental Fees

Service Over-running Fee

Any services that over-run or do not meet the booking criteria may be subject to a £137 fee.

Paperwork Submission Fee

A fee of £25 will be charged for the late submission or return of paperwork for completing missing or incorrect detail. Paperwork includes: Application for Cremation Form, Particulars for Cremation Form, Notice of Interment Form, Application for Purchase of Grave Form, Part B of Disposal Certificate (for burials and Memorial Permit Application Form).

Non Fulfillment of Booking Fee

Where a booking has been made by a funeral director who then fails to turn up for the booked appointment a fee of £50 will be charged.

*CFF - please refer to The Children's Funeral Fund for England section on page 12

Additional Services

Pre-recorded music *Based on a standard of 5 pieces of pre-selected music for each service.*

30-minute service	FREE
45-minute service	FREE
60-minute service	FREE

Photo tributes

Single photo (<i>holding image of deceased or photo of choice</i>)	£12.50
Extra single photo (additional holding image)	£12.50
Basic slideshow (up to 25 photos)	£45.00
Professional music tribute (up to 25 photos)	£75.00
Themed tribute ((up to 25 photos) coming in Autumn 2023)	£95.00
Bespoke tribute (coming in Autumn 2023)	£400.00
Family-made tribute (up to 25 photos)	£27.00

Streaming

Live stream of service	£32.00
Live stream of service plus 28-day watch again, share and download	£50.00

Keepsakes

DVD or USB keepsake copy of the tribute, in personalised case	£25.00
DVD or USB keepsake copy of the service, includes copy of the tribute, in personalised case	£52.00
Video Book keepsake set in its own A5 electronic screen with 5 functional buttons, encased in a linen-wrapped book	£95.00
Memory Box of up to 25 photos professionally printed and delivered in a bespoke linen-wrapped box alongside your service tribute, or both, on DVD and USB memory stick	£130.00
Blu-Ray or audio CD keepsake copy of the Live Stream/Tribute, or both	£55.00
Additional copies of a DVD or USB keepsake can be bought at reduced price (per copy)	£28.00

All additional service elements are inclusive of 20% Value Added Tax

Cremated Remains

Here is a list of the prices at our sites across Bournemouth and Poole crematoria.

Cremated remains (*cremated at Bournemouth Crematorium*)

Bournemouth Crematorium Woodland Glades

Non-witness scatter in Woodland Glades	NO CHARGE
Non-witness interment in Cremated Remains Grave or Lawn Grave	£241.00
Witness Scatter for one (set of cremated remains being scattered)	£57.00
Witness Scatter for two (two sets of cremated remains being scattered together)	£89.00

Poole Crematorium Woodland Glades

Non-witness scatter in Woodland Glades	NO CHARGE
Witness placement in New Lawn (<i>double depth plot for two sets</i>)	£159.00
Non-witness placement in New Lawn (<i>double depth plot for two sets</i>)	£114.00
Witness Scatter for one (set of cremated remains being scattered)	£57.00
Witness Scatter for two (two sets of cremated remains being scattered together)	£89.00

Cremated Remains cont...

Cremated remains (received from other crematoria, not cremated by BCP Council).

Bournemouth Crematorium Woodland Glades

Non-witness scatter in Woodland Glades	£57.00
Witness Scatter for one (set of cremated remains being scattered)	£113.00
Witness Scatter for two (two sets of cremated remains being scattered together)	£169.00

Poole Crematorium Woodland Glades

Non-witness scatter in Woodland Glades	£57.00
Witness interment in New Lawn (Poole)	£250.00
Witness Scatter for one (set of cremated remains being scattered)	£113.00
Witness Scatter for two (two sets of cremated remains being scattered together)	£169.00

Other charges

Courier of cremated remains to address in the UK	£POA
Short-term storage of cremated remains (<i>first month free, monthly charge thereafter</i>)	£29.00
Coffin storage prior to cremation or burial (<i>maximum duration 24 hours. Daily charge</i>)	£27.00
Penalty for over-running of service (<i>for any type of service</i>)	£137.00
Copy of cremation certificate	£10.00
Full cremation certificate (for overseas travel of cremated remains)	£31.00

Burial Fees

Here is a list of the fees for a burial at our sites across Bournemouth, Christchurch and Poole. We are currently working to harmonise the fees across the three towns and these fees may be subject to change as we work through them. **Prices are doubled for non-resident deceased of BCP.**

Burial

Body part	£137.00
A still-born child or a child whose age at death did not exceed 18 years (both coffin and cremated remains burial)	please refer to CFF*

A person whose age at death exceeds 18 years

Traditional Burial	£775.00
Woodland burial (Bournemouth only)	£690.00
Cremated remains burial	£241.00
Interment of Cremated Remains under 18 years	please refer to CFF*
Additional charge for Saturday Service	
- Coffin burial	£500.00
- Cremated remains burial	£300.00

Use of Cemetery Chapel prior to grave burial

(all Cemeteries, with the exception of North Cemetery and The Halo Ceremony Hall)

30 mins	£100.00
60 mins	£150.00

For Crematorium Chapel Only prices, please refer to page 4.

*CFF - please refer to The Children's Funeral Fund for England section on page 12

Grave Purchase Fees

Purchase of Exclusive Right of Burial (EROB) Legal Grave Ownership

Please double the prices for non-residents. The fee includes the production of a Deed of grant, which is issued to the Purchaser as proof of ownership. The prices shown are for a 50 year lease.

No pre-purchase of graves will be permitted.

Woodland Grave (Bournemouth only)	£680.00
Lawn Grave Adult next available	£888.00
Lawn Grave Adult selected	£1,045.00
Adult Class I selected (Adult Premium) (Bournemouth only)	£1,690.00
Child's Grave (less than 12 years) (25 years EROB)	<i>Please contact the office for further information</i>
Cremated Remains Grave (measuring 4ft)	£732.00
Adult Reclaimed Grave (Bournemouth and Poole only)	£800.00
Extension of 10 years to EROB (maximum 50 year lease)	£146.00

Grave Reserve Fee

A grave reserve fee of £100.00 can be paid to reserve an available grave space. Reservation of an available grave space will be held for up to 4 weeks and the reserve fee deducted from the purchase price of the grave once exclusive right of burial has been purchased within the 4-week period. Please note that this fee is non-refundable if the purchase does not proceed within the 4-week period.

Surrender of Pre-purchased Grave

Surrender of exclusive right of burial can be requested by the registered owner subject to the production of the original Deed of Grant issued and the grave has not received any burial. Surrendered fees to be paid will be calculated based on the fees paid at the time of the original purchase of exclusive right of burial and the time which has elapsed on the lease period purchased.

Exhumation Services

Exhumation of full coffin burial and cremated remains can only be carried out with the appropriate exhumation licence granted by the Ministry of Justice (for unconsecrated) or a Faculty Licence from the local Diocese (for consecrated). Further details on exhumation services can be obtained by contacting the office. Fees quoted for authorised exhumation will include an Environmental Officer Attendance fee of £300.

Transfer of Grave Ownership

Level 1	(simple transfer based on production of a valid Grant of Probate/Letters of Administration)	£65.00
Level 2	(transfer based on valid Will with preparation of Form of Renunciation & Statutory Declaration)	£85.00
Level 3	(transfer based on no will, determination of entitled persons, preparation of Form of Renunciation, Statutory Declaration & Form of Assignment)	£105.00

Genealogy searches

Basic search	NO CHARGE
30+ minutes (price per 30 minutes)	£25.00

Memorial Permit Fees

Memorial permit fees and sizes applicable for each type of memorial and grave type are the same across all cemeteries.

Please double the prices listed in the tables below for non-resident deceased of BCP.

Traditional Graves (max width 3ft (900mm))

Flat Stone not exceeding 7in (180mm) in width	£328.00
Tomb or monument more than 7in (180mm) wide but lower than 6ft (1.83m) high	£310.00

Lawn graves (max width 2ft x 6in (750mm))

Headstone or memorial not exceeding 4ft (1200mm) high	£164.00
Memorial on child's grave 900mm x 500mm x 375mm (3ft x 20in x 15in)	No charge
Fixed vase not being part of a memorial not exceeding 200mm x 250mm x 250mm (8in x 10in x 10in)	£56.00
Additional inscription involving the removal of an existing memorial and reinstallation following additional inscription work	£56.00
Replacement memorial	£56.00

Cremated Remains graves (max width 1 ft 6in or 450mm)

Headstone or other memorial not exceeding 900mm x 375mm (3ft x 1ft 3in)	£112.00
Kerbset not exceeding 750mm x 450mm (2ft 6in x 1ft 6in) incl raised end 225mm high (9in)	£112.00
Flat stone at above kerb level covering whole grave space	£112.00
Fixed vase not being part of a memorial not exceeding 200mm x 250mm x 250mm (8in x 10in x 10in)	£56.00
Additional inscription involving the removal of an existing memorial and reinstallation following additional inscription work	£56.00
Replacement memorial	£56.00

Scroll, headstone, footstone, boulder cross, tablet ledger book or other memorial with single inscription if added at that time

No more than 3ft (915mm) high on 7ft (2.13m) x 3ft (915mm) grave	£164.00
More than 3ft (915mm) but no more than 6ft (1.83m) high	£231.00
No more than 4ft (1.21m) x 2ft (610mm) grave (cremated remains grave)	£108.00
No more than 3ft (915mm) but no more than 6ft (1.83m) high (cremated remains grave)	£155.00

Memorial Permit Fees cont...

Kerbset including a single inscription per item if added at that time for each grave

7ft (2.13m) x 3ft (915mm) enclosed (traditional grave)	£178.00
4ft (1.21m) x 2ft (610mm) enclosed (cremated remains grave)	£121.00

Other grave memorial costs

Fixed vase not being part of a memorial not exceeding 1ft x 1ft x 1ft (300mm x 300mm x 300mm)	£63.00
Hebrew graves at East and Kinson temporary marker tablets 300mm x 200mm (after 12 months)	£56.00

Grave Maintenance Packages

Agreements can be taken out from 1 year up to 10 years. Price listed is per year.

Prices below are listed for one year.

Maintenance Package 'A' - grass cutting, annual memorial washing and weed clearance

Adult traditional grave	£99.00
Child traditional grave	£50.00
Cremated Remains grave	£50.00

Maintenance Package 'B' - as above, plus the provision of seasonal bedding plants twice a year

Adult traditional grave	£154.00
Child traditional grave	£77.00
Cremated Remains grave	£77.00
Adult Lawn grave	£99.00
Child Lawn grave	£61.00

Memorial Stonemason

Our in-house stonemason can be commissioned to carry out specialised cleaning of existing memorials on purchased graves and all other assigned works on memorials.
(price per hour)

£40.00

Memorial & Commemorative Items

Here is a list of the prices for memorials and commemorative items within our crematoria and cemeteries across Bournemouth, Christchurch and Poole. Due to pre-existing supplier contracts in place, we are in the process of harmonising the options and prices offered at each site. Until such time, there will remain a small variance in prices and options offered at each site.

Book of Remembrance (in perpetuity)

Available at Bournemouth Crematorium and Poole Crematorium only.

3-line entry (initial without colour motif)	£123.00
5-line entry (initial without colour motif)	£154.00
8-line entry (initial without colour motif)	£195.00
Standard Colour motif entry with initial (8-line entry only)	£287.00
Extended colour motif entry with initial (8-line entry only)	£328.00

Sanctum Vault - Bournemouth or Poole only

10 year lease of vault, including fascia tablet, 4-lines of inscription	£1638.00
Placing of second set of cremated remains and second inscription	£344.00
Photo plaque (one head) - Bournemouth only	£174.00
Photo plaque (two heads) - Bournemouth only	£263.00
Extension lease of 10 years	£618.00
Additional inscription only	£POA
Special designs on request	£POA

Columbarium - Bournemouth only

10 year lease of vault	£1,638.00
Extension lease of 10 years	£618.00
Placing a second set of cremated remains and inscription	£344.00

Rose, Woodland Glades and Kerb Stone plaques - Bournemouth only

Initial 5 year lease	£350.00
Renewal of lease for further 5 years	£156.00
Replacement plaques (<i>for additional names, or damage during existing lease period</i>)	£77.00

Granite planter memorial plaques (*Octagon planter*)

Initial 5 year lease	£350.00
Renewal of lease for further 5 years	£156.00
Replacement plaques (<i>for additional names, or damage</i>)	£254.00

Commemorative seat plaques (*within crematoria or cemetery grounds only*)

Initial 10 year lease - Bournemouth: single commemorative plaque on seat	£1102.00
Initial 10 year lease - Poole: commemorative plaque on shared seat	£429.00
Additional plaque to existing seat (<i>Bournemouth only</i>)	£147.00
Replacement plaques (<i>for additional inscription in an existing lease period</i>) - Poole only	£148.00
Renewal fee for 5 years (<i>no change to existing plaque</i>)	£588.00

For enquiries regarding BCP Council commemorative seats beyond our crematoria or cemetery grounds, please contact commemorate@bcpcouncil.gov.uk or call 01202 126900.

Memorial Kerbstone

Initial 10 year lease	£525.00
Reserve additional kerbstone at same time of ordering	£525.00

Remember Me Tree - memorial leaf plaque (*Bournemouth or Poole*)

Initial 5 year lease	£121.00
Add a motif	£11.00
Witness installation	£11.00

Memorial Shrub Bed Posts - Poole only

Only offered as replacement of an existing brass plaque and wooden post in place.

Initial 10 year lease - based on qualifying criteria with new wooden post supplied.	£500.00
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Baby & Infant Granite Butterfly Garden Plaque (*Bournemouth Crematorium only*)

Initial 5 year lease	£350.00
Additional design (<i>per design</i>)	£32.00
Renewal of lease for further 5 years	£122.00
Special design on request	£POA

Baby & Infant Kerbstone Plaque (*Bournemouth Crematorium only*)

Initial 5 year lease	£200.00
Renewal of lease for further 5 years	£100.00
Special design on request	£POA

Children's Funeral Fund for England

Support for Child's Funeral Costs

The Children's Funeral Fund for England can help to pay for some of the costs of a funeral for a child under 18 or a baby stillborn after the 24th week of pregnancy.

It is not means-tested: what you earn or how much you have in savings will not affect what you get.

The burial or cremation must take place in England.

What the fund covers

The Children's Funeral Fund for England can help pay for the:

- burial fees
- cremation fees, including the cost of a doctor's certificate
- coffin, shroud or casket (up to a cost of £300)

If you have other funeral expenses, you might be able to apply for Funeral Expenses Payment¹ to cover them. You or your partner must be getting certain benefits and will need to check if you're eligible for a funeral expenses payment².

How claiming works

The fees for the burial or cremation can be claimed directly by BCP Bereavement Care - you should not be charged. How to claim for some other expenses (for example, the coffin) depends on if you are using a funeral director or not.

Claims must be made within 6 months of the funeral.

If you are using a funeral director you do not need to submit any claims yourself. The burial or cremation provider can claim for the fees of a burial or cremation³. The money will be paid directly to them.

Your funeral director can claim for some other funeral expenses (for example, the coffin). The money will be paid directly to them³.

If you are not using a funeral director, the burial or cremation provider can claim for the fees of a burial or cremation. The money will be paid directly to them.

Useful website links

¹ Apply for a Funeral expenses payment - <https://www.gov.uk/funeral-payments>

² Check if you're eligible for a Funeral expenses payment - <https://www.gov.uk/funeral-payments/eligibility>

³ Claim for for the burial or funeral service, and for funeral expenses: [service provider forms](https://www.gov.uk/government/publications/claim-for-costs-of-a-childs-funeral-childrens-funeral-fund-for-england) - <https://www.gov.uk/government/publications/claim-for-costs-of-a-childs-funeral-childrens-funeral-fund-for-england>

Crematorium & Cemetery Price List

for

BOURNEMOUTH, POOLE AND CHRISTCHURCH

from 02 October 2023

BCP Bereavement Care
01202 128111

Public email: bereavementcare@bcpcouncil.gov.uk

Funeral Directors & Stonemasons email: fdpaperwork@bcpcouncil.gov.uk

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Office Locations

Bournemouth Crematorium, North Cemetery, Bournemouth, Dorset BH8 9HX
Poole Crematorium, Gravel Hill, Poole, Dorset BH19 7BQ

Open for public enquiries Monday to Friday 11am - 3pm
The offices are closed on Saturdays, Sundays and Public Holidays.

New Telephone Number

Please note that after many years, BCP Bereavement Care has a new phone system and one single telephone number (below). Thank you.

01202 128111

Operational Monday to Friday from 11:00 to 15:00 hours

bereavementcare@bcpcouncil.gov.uk



Crematorium Service Times and Fees

Poole Crematorium is unable to cremate onsite at present. For services held at Poole Crematorium, the BCP Bereavement Care Team will respectfully convey the deceased following the service to Bournemouth Crematorium for cremation and deliver the cremated remains back to Poole Crematorium at **no additional cost**.

Poole, The Halo		Bournemouth, East Chapel		Bournemouth, West Chapel	
Time	Duration	Time	Duration	Time	Duration
09:00-09:30	30 mins	09:00-09:30	30 mins	09:15-09:45	30 mins
09:30-10:00	30 mins	09:30-10:00	30 mins	09:45-10:15	30 mins
10:00-11:00	60 mins	10:00-11:00	60 mins	10:30-11:15	45 mins
11:00-12:00	60 mins	11:00-12:00	60 mins	11:30-12:15	45 mins
12:00-13:00	60 mins	12:00-13:00	60 mins	12:30-13:15	45 mins
13:00-14:00	60 mins	13:00-14:00	60 mins	13:30-14:15	45 mins
14:00-15:00	60 mins	14:00-15:00	60 mins	14:30-15:15	45 mins
15:00-16:00	60 mins	15:00-16:00	60 mins	15:15-16:00	45 mins

Guide to Service Durational Times

30 Minutes

Please allow for 20 minutes service time with 5 minutes for the seating of mourners before and 5 minutes for departure following the service.

45 Minutes (West Chapel Only)

Please allow for 30 minutes service time with 7½ minutes for the seating of mourners before and 7½ minutes for departure following the service.

60 Minutes (The Halo Ceremony Hall and East Chapel Only)

Please allow for 45 minutes service time with 7½ minutes for the seating of mourners before and 7½ minutes for departure following the service.

Quick reference guide

(fees incl. medical fee & environmental surcharge)

30 mins	£831
45 mins	£932
60 mins	£1,030 Saturday 60 mins £1512

Chapel-only Tariff

30 mins £445 | 60 mins £645

Direct Cremation (unattended service) £385

Cremation Fees

For a person whose age at death exceeds 18 years, the following fees will apply:

Service Description	Standard Fee	Medical Referee Fee	Environmental Surcharge	Total Fee
Unattended Cremation	£308	£18	£59	£385
30-mins	£754	£18	£59	£831
45-mins	£855	£18	£59	£932
60-mins	£953	£18	£59	£1030
Saturday Service (60-mins)	£1435	£18	£59	£1512

These are the prices relating to a cremation held at either Bournemouth or Poole Crematorium.

All prices include the medical referee fee (set by the Ministry of Justice), the environmental surcharge (set by Crematoria Abatement of Mercury Emissions Organisation), a biodegradable ashes box (and storage for up to one month), the cremation certificate and a non-witness scatter within the designated memorial grounds at either Bournemouth or Poole Crematorium. You may choose to upgrade your package to include additional products and services.

A child whose age at death did not exceed 18 years

please refer to CFF*

Pregnancy loss under 24 weeks gestation

please refer to CFF*

Body part

£33.00

Chapel-only Fees

Use of crematorium ceremonial chapel only (no cremation)

30 minutes

£445.00

45 minutes

£554.00

60 minutes

£645.00

Saturday Service (60 minutes)

£1134.00

The Halo Ceremony Hall located at Poole Crematorium has seating capacity for 120 people and standing capacity for an additional 50 people. External speakers can be used for larger service capacity leading to people remaining outside. An additional fee of £91 will be charged.

The East Chapel located at Bournemouth Crematorium has seating capacity for 100 people and standing capacity for 50 people. External speakers can be used for larger service capacity leading to people attending outside. An additional fee of £91 will be charged.

The West Chapel located at Bournemouth Crematorium has seating capacity for 40 people and standing capacity for 15 people.

Unattended Cremation

An unattended cremation is the term used in the funeral industry for the simplest cremation available. It is a cremation with no funeral service or ceremony beforehand. After death, the deceased is conveyed to the crematorium for cremation with the cremated remains returned to the family to be kept or scattered according to instruction. An unattended cremation is also known as a basic cremation, simple cremation or direct cremation. An unattended cremation service booked will not allow the presence of a celebrant or mourners to be in attendance and will take no longer than 15 minutes. This involves the coffin being borne into the Chapel, placed on the catafalque and lowered to be received by the crematory team for cremation. One piece of suitable music will be played to accompany the deceased's final journey, chosen by the crematorium staff on the day.

Incidental Fees

Service Over-running Fee

Any services that over-run or do not meet the booking criteria may be subject to a £137 fee.

Paperwork Submission Fee

A fee of £25 will be charged for the late submission or return of paperwork for completing missing or incorrect detail. Paperwork includes: Application for Cremation Form, Particulars for Cremation Form, Notice of Interment Form, Application for Purchase of Grave Form, Part B of Disposal Certificate (for burials and Memorial Permit Application Form).

Non Fulfillment of Booking Fee

Where a booking has been made by a funeral director who then fails to turn up for the booked appointment a fee of £50 will be charged.

*CFF - please refer to The Children's Funeral Fund for England section on page 12

Additional Services

Pre-recorded music *Based on a standard of 5 pieces of pre-selected music for each service.*

30-minute service	FREE
45-minute service	FREE
60-minute service	FREE

Photo tributes

Single photo (<i>holding image of deceased or photo of choice</i>)	£12.50
Extra single photo (additional holding image)	£12.50
Basic slideshow (up to 25 photos)	£45.00
Professional music tribute (up to 25 photos)	£75.00
Themed tribute ((up to 25 photos) coming in Autumn 2023)	£95.00
Bespoke tribute (coming in Autumn 2023)	£400.00
Family-made tribute (up to 25 photos)	£27.00

Streaming

Live stream of service	£32.00
Live stream of service plus 28-day watch again, share and download	£50.00

Keepsakes

DVD or USB keepsake copy of the tribute, in personalised case	£25.00
DVD or USB keepsake copy of the service, includes copy of the tribute, in personalised case	£52.00
Video Book keepsake set in its own A5 electronic screen with 5 functional buttons, encased in a linen-wrapped book	£95.00
Memory Box of up to 25 photos professionally printed and delivered in a bespoke linen-wrapped box alongside your service tribute, or both, on DVD and USB memory stick	£130.00
Blu-Ray or audio CD keepsake copy of the Live Stream/Tribute, or both	£55.00
Additional copies of a DVD or USB keepsake can be bought at reduced price (per copy)	£28.00

All additional service elements are inclusive of 20% Value Added Tax

Cremated Remains

Here is a list of the prices at our sites across Bournemouth and Poole crematoria.

Cremated remains (*cremated at Bournemouth Crematorium*)

Bournemouth Crematorium Woodland Glades

Non-witness scatter in Woodland Glades	NO CHARGE
Non-witness interment in Cremated Remains Grave or Lawn Grave	£241.00
Witness Scatter for one (set of cremated remains being scattered)	£57.00
Witness Scatter for two (two sets of cremated remains being scattered together)	£89.00

Poole Crematorium Woodland Glades

Non-witness scatter in Woodland Glades	NO CHARGE
Witness placement in New Lawn (<i>double depth plot for two sets</i>)	£159.00
Non-witness placement in New Lawn (<i>double depth plot for two sets</i>)	£114.00
Witness Scatter for one (set of cremated remains being scattered)	£57.00
Witness Scatter for two (two sets of cremated remains being scattered together)	£89.00

Cremated Remains cont...

Cremated remains (received from other crematoria, not cremated by BCP Council).

Bournemouth Crematorium Woodland Glades

Non-witness scatter in Woodland Glades	£57.00
Witness Scatter for one (set of cremated remains being scattered)	£113.00
Witness Scatter for two (two sets of cremated remains being scattered together)	£169.00

Poole Crematorium Woodland Glades

Non-witness scatter in Woodland Glades	£57.00
Witness interment in New Lawn (Poole)	£250.00
Witness Scatter for one (set of cremated remains being scattered)	£113.00
Witness Scatter for two (two sets of cremated remains being scattered together)	£169.00

Other charges

Courier of cremated remains to address in the UK	£POA
Short-term storage of cremated remains (<i>first month free, monthly charge thereafter</i>)	£29.00
Coffin storage prior to cremation or burial (<i>maximum duration 24 hours. Daily charge</i>)	£27.00
Penalty for over-running of service (<i>for any type of service</i>)	£137.00
Copy of cremation certificate	£10.00
Full cremation certificate (for overseas travel of cremated remains)	£31.00

Burial Fees

Here is a list of the fees for a burial at our sites across Bournemouth, Christchurch and Poole.

We are currently working to harmonise the fees across the three towns and these fees may be subject to change as we work through them. **Prices are doubled for non-resident deceased of BCP.**

Burial

Body part	£137.00
A still-born child or a child whose age at death did not exceed 18 years (both coffin and cremated remains burial)	please refer to CFF*

A person whose age at death exceeds 18 years

Traditional Burial	£775.00
Woodland burial (Bournemouth only)	£690.00
Cremated remains burial	£241.00
Interment of Cremated Remains under 18 years	please refer to CFF*
Additional charge for Saturday Service	
- Coffin burial	£500.00
- Cremated remains burial	£300.00

Use of Cemetery Chapel prior to grave burial

(all Cemeteries, with the exception of North Cemetery and The Halo Ceremony Hall)

30 mins	£100.00
60 mins	£150.00

For Crematorium Chapel Only prices, please refer to page 4.

*CFF - please refer to The Children's Funeral Fund for England section on page 12

Grave Purchase Fees

Purchase of Exclusive Right of Burial (EROB) Legal Grave Ownership

Please double the prices for non-residents. The fee includes the production of a Deed of grant, which is issued to the Purchaser as proof of ownership. The prices shown are for a 50 year lease.

No pre-purchase of graves will be permitted.

Woodland Grave (Bournemouth only)	£680.00
Lawn Grave Adult next available	£888.00
Lawn Grave Adult selected	£1,045.00
Adult Class I selected (Adult Premium) (Bournemouth only)	£1,690.00
Child's Grave (less than 12 years) (25 years EROB)	<i>Please contact the office for further information</i>
Cremated Remains Grave (measuring 4ft)	£732.00
Adult Reclaimed Grave (Bournemouth and Poole only)	£800.00
Extension of 10 years to EROB (maximum 50 year lease)	£146.00

Grave Reserve Fee

A grave reserve fee of £100.00 can be paid to reserve an available grave space. Reservation of an available grave space will be held for up to 4 weeks and the reserve fee deducted from the purchase price of the grave once exclusive right of burial has been purchased within the 4-week period. Please note that this fee is non-refundable if the purchase does not proceed within the 4-week period.

Surrender of Pre-purchased Grave

Surrender of exclusive right of burial can be requested by the registered owner subject to the production of the original Deed of Grant issued and the grave has not received any burial. Surrendered fees to be paid will be calculated based on the fees paid at the time of the original purchase of exclusive right of burial and the time which has elapsed on the lease period purchased.

Exhumation Services

Exhumation of full coffin burial and cremated remains can only be carried out with the appropriate exhumation licence granted by the Ministry of Justice (for unconsecrated) or a Faculty Licence from the local Diocese (for consecrated). Further details on exhumation services can be obtained by contacting the office. Fees quoted for authorised exhumation will include an Environmental Officer Attendance fee of £300.

Transfer of Grave Ownership

Level 1	(simple transfer based on production of a valid Grant of Probate/Letters of Administration)	£65.00
Level 2	(transfer based on valid Will with preparation of Form of Renunciation & Statutory Declaration)	£85.00
Level 3	(transfer based on no will, determination of entitled persons, preparation of Form of Renunciation, Statutory Declaration & Form of Assignment)	£105.00

Genealogy searches

Basic search	NO CHARGE
30+ minutes (price per 30 minutes)	£25.00

Memorial Permit Fees

Memorial permit fees and sizes applicable for each type of memorial and grave type are the same across all cemeteries.

Please double the prices listed in the tables below for non-resident deceased of BCP.

Traditional Graves (max width 3ft (900mm))

Flat Stone not exceeding 7in (180mm) in width	£328.00
Tomb or monument more than 7in (180mm) wide but lower than 6ft (1.83m) high	£310.00

Lawn graves (max width 2ft x 6in (750mm))

Headstone or memorial not exceeding 4ft (1200mm) high	£164.00
Memorial on child's grave 900mm x 500mm x 375mm (3ft x 20in x 15in)	No charge
Fixed vase not being part of a memorial not exceeding 200mm x 250mm x 250mm (8in x 10in x 10in)	£56.00
Additional inscription involving the removal of an existing memorial and reinstallation following additional inscription work	£56.00
Replacement memorial	£56.00

Cremated Remains graves (max width 1 ft 6in or 450mm)

Headstone or other memorial not exceeding 900mm x 375mm (3ft x 1ft 3in)	£112.00
Kerbset not exceeding 750mm x 450mm (2ft 6in x 1ft 6in) incl raised end 225mm high (9in)	£112.00
Flat stone at above kerb level covering whole grave space	£112.00
Fixed vase not being part of a memorial not exceeding 200mm x 250mm x 250mm (8in x 10in x 10in)	£56.00
Additional inscription involving the removal of an existing memorial and reinstallation following additional inscription work	£56.00
Replacement memorial	£56.00

Scroll, headstone, footstone, boulder cross, tablet ledger book or other memorial with single inscription if added at that time

No more than 3ft (915mm) high on 7ft (2.13m) x 3ft (915mm) grave	£164.00
More than 3ft (915mm) but no more than 6ft (1.83m) high	£231.00
No more than 4ft (1.21m) x 2ft (610mm) grave (cremated remains grave)	£108.00
No more than 3ft (915mm) but no more than 6ft (1.83m) high (cremated remains grave)	£155.00

Memorial Permit Fees cont...

Kerbset including a single inscription per item if added at that time for each grave

7ft (2.13m) x 3ft (915mm) enclosed (traditional grave)	£178.00
4ft (1.21m) x 2ft (610mm) enclosed (cremated remains grave)	£121.00

Other grave memorial costs

Fixed vase not being part of a memorial not exceeding 1ft x 1ft x 1ft (300mm x 300mm x 300mm)	£63.00
Hebrew graves at East and Kinson temporary marker tablets 300mm x 200mm (after 12 months)	£56.00

Grave Maintenance Packages

Agreements can be taken out from 1 year up to 10 years. Price listed is per year.

Prices below are listed for one year.

Maintenance Package 'A' - grass cutting, annual memorial washing and weed clearance

Adult traditional grave	£99.00
Child traditional grave	£50.00
Cremated Remains grave	£50.00

Maintenance Package 'B' - as above, plus the provision of seasonal bedding plants twice a year

Adult traditional grave	£154.00
Child traditional grave	£77.00
Cremated Remains grave	£77.00
Adult Lawn grave	£99.00
Child Lawn grave	£61.00

Memorial Stonemason

Our in-house stonemason can be commissioned to carry out specialised cleaning of existing memorials on purchased graves and all other assigned works on memorials.
(price per hour)

£40.00

CREMATORIA PRICE INFORMATION

The Crematoria options available in this area, along with the prices and times of services, are as follows:

Crematorium Name	Standard Fee Attended Service		Unattended Service Fee		Reduced Fee Attended Service	
	Fee	Days/Times this fee applies	Fee	Days/Times this fee applies	Fee	Days/Times this fee applies
New Forest Crematorium	£1,200.00	Mon - Wed, 11:00am - 4:00pm	£545.00	by arrangement	£795.00	Mon - Fri, 9:00am
New Forest Crematorium	£1,300.00	Thur- Fri, 11:00am - 4:00pm	£545.00	by arrangement	£795.00	Mon - Fri, 9:00am
Bournemouth Crematorium (East Chapel)	£1,030.00	Mon – Fri, 10:00am – 4:00pm (60 min service)	£385.00	by arrangement	£831.00	Mon – Fri, 9:00am and 9:30am (30 min service)
Bournemouth Crematorium (West Chapel)	£932.00	Mon – Fri, 10:30am – 4:00pm (45 min service)	£385.00	by arrangement	£831.00	Mon-Fri, 9:15am and 9:45am (30 min service)
Poole Crematorium (The Halo)	£1,030.00	Mon – Fri, 10:00am – 4:00pm	£385.00	by arrangement	£831.00	Mon – Fri, 9:00am and 9:30am (30 min service)
Test Valley Crematorium	£1,200.00	Mon - Wed, 10:00am - 4:00pm	£545.00	Mon - Fri, before 9:00am	£795.00	Mon - Fri, 9:00am and 9:30am
Test Valley Crematorium	£1,300.00	Thur- Fri, 10:00am - 4:00pm	£545.00	Mon - Fri, before 9:00am	£795.00	Mon - Fri, 9:00am and 9:30am

Further Information

For more detail concerning the products, services and prices charged by local crematoria, please refer to the “**Supporting Information Folder**” or speak to a member of our team for additional guidance. We can also provide you with printed copies of this information or any of the documents contained within the Supporting Information Folder. These can also be emailed to you if you prefer.

Memorial & Commemorative Items

Here is a list of the prices for memorials and commemorative items within our crematoria and cemeteries across Bournemouth, Christchurch and Poole. Due to pre-existing supplier contracts in place, we are in the process of harmonising the options and prices offered at each site. Until such time, there will remain a small variance in prices and options offered at each site.

Book of Remembrance (in perpetuity)

Available at Bournemouth Crematorium and Poole Crematorium only.

3-line entry (initial without colour motif)	£123.00
5-line entry (initial without colour motif)	£154.00
8-line entry (initial without colour motif)	£195.00
Standard Colour motif entry with initial (8-line entry only)	£287.00
Extended colour motif entry with initial (8-line entry only)	£328.00

Sanctum Vault - Bournemouth or Poole only

10 year lease of vault, including fascia tablet, 4-lines of inscription	£1638.00
Placing of second set of cremated remains and second inscription	£344.00
Photo plaque (one head) - Bournemouth only	£174.00
Photo plaque (two heads) - Bournemouth only	£263.00
Extension lease of 10 years	£618.00
Additional inscription only	£POA
Special designs on request	£POA

Columbarium - Bournemouth only

10 year lease of vault	£1,638.00
Extension lease of 10 years	£618.00
Placing a second set of cremated remains and inscription	£344.00

Rose, Woodland Glades and Kerb Stone plaques - Bournemouth only

Initial 5 year lease	£350.00
Renewal of lease for further 5 years	£156.00
Replacement plaques (<i>for additional names, or damage during existing lease period</i>)	£77.00

Granite planter memorial plaques (*Octagon planter*)

Initial 5 year lease	£350.00
Renewal of lease for further 5 years	£156.00
Replacement plaques (<i>for additional names, or damage</i>)	£254.00

Commemorative seat plaques (*within crematoria or cemetery grounds only*)

Initial 10 year lease - Bournemouth: single commemorative plaque on seat	£1102.00
Initial 10 year lease - Poole: commemorative plaque on shared seat	£429.00
Additional plaque to existing seat (<i>Bournemouth only</i>)	£147.00
Replacement plaques (<i>for additional inscription in an existing lease period</i>) - Poole only	£148.00
Renewal fee for 5 years (<i>no change to existing plaque</i>)	£588.00

For enquiries regarding BCP Council commemorative seats beyond our crematoria or cemetery grounds, please contact commemorate@bcpcouncil.gov.uk or call 01202 126900.

Memorial Kerbstone

Initial 10 year lease	£525.00
Reserve additional kerbstone at same time of ordering	£525.00

Remember Me Tree - memorial leaf plaque (*Bournemouth or Poole*)

Initial 5 year lease	£121.00
Add a motif	£11.00
Witness installation	£11.00

Memorial Shrub Bed Posts - Poole only

Only offered as replacement of an existing brass plaque and wooden post in place.

Initial 10 year lease - based on qualifying criteria with new wooden post supplied.	£500.00
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Baby & Infant Granite Butterfly Garden Plaque (*Bournemouth Crematorium only*)

Initial 5 year lease	£350.00
Additional design (<i>per design</i>)	£32.00
Renewal of lease for further 5 years	£122.00
Special design on request	£POA

Baby & Infant Kerbstone Plaque (*Bournemouth Crematorium only*)

Initial 5 year lease	£200.00
Renewal of lease for further 5 years	£100.00
Special design on request	£POA

Children's Funeral Fund for England

Support for Child's Funeral Costs

The Children's Funeral Fund for England can help to pay for some of the costs of a funeral for a child under 18 or a baby stillborn after the 24th week of pregnancy.

It is not means-tested: what you earn or how much you have in savings will not affect what you get.

The burial or cremation must take place in England.

What the fund covers

The Children's Funeral Fund for England can help pay for the:

- burial fees
- cremation fees, including the cost of a doctor's certificate
- coffin, shroud or casket (up to a cost of £300)

If you have other funeral expenses, you might be able to apply for Funeral Expenses Payment¹ to cover them. You or your partner must be getting certain benefits and will need to check if you're eligible for a funeral expenses payment².

How claiming works

The fees for the burial or cremation can be claimed directly by BCP Bereavement Care - you should not be charged. How to claim for some other expenses (for example, the coffin) depends on if you are using a funeral director or not.

Claims must be made within 6 months of the funeral.

If you are using a funeral director you do not need to submit any claims yourself. The burial or cremation provider can claim for the fees of a burial or cremation³. The money will be paid directly to them.

Your funeral director can claim for some other funeral expenses (for example, the coffin). The money will be paid directly to them³.

If you are not using a funeral director, the burial or cremation provider can claim for the fees of a burial or cremation. The money will be paid directly to them.

Useful website links



¹ Apply for a Funeral expenses payment - <https://www.gov.uk/funeral-payments>

² Check if you're eligible for a Funeral expenses payment - <https://www.gov.uk/funeral-payments/eligibility>

³ Claim for for the burial or funeral service, and for funeral expenses: [service provider forms](https://www.gov.uk/government/publications/claim-for-costs-of-a-childs-funeral-childrens-funeral-fund-for-england) - <https://www.gov.uk/government/publications/claim-for-costs-of-a-childs-funeral-childrens-funeral-fund-for-england>

Effective from 1st April 2025

CREMATION FEES – Attended Services

Start time	Service	Monday – Wednesday	Thursday – Friday	Included with services
09:00	30 minute chapel time including entry and exit	£795	£795	<div><div>Personalise your loved one's service</div><div></div><div>Your choice of music will be played before, during and after the service using our media system.</div><div></div><div>Display a tribute photo of your loved one throughout the service on our chapel screens.</div></div>
09:30				
10:00	60 minute chapel time including entry and exit	£1,200	£1,300	
11:00				
12:00				
13:00				
14:00				
15:00				
16:00				
17:00		£995	£995	
18:00	Twilight Service (60 minute chapel time including entry and exit)	£1,200	£1,300	
19:00				
20:00				
Saturday Service (60 minute chapel time including entry and exit)			£1,300	
Sunday Service (60 minute chapel time including entry and exit)			£1,500	
Children (18 and under)			No charge to the family*	

Additional time of 60 minutes in the chapel may be booked on the above services +£395

All Cremation Fees include:

- The use of our state-of-the-art media system for the music of your choice throughout the service.
- On-screen display of a single tribute photo throughout the service.
- The use of our chapel supported by a Chapel Attendant on the day of the service.
- Administration and registration of the cremation, in line with statutory legal requirements.
- Certificate of Cremation.
- Preparation of the ashes for their collection from our crematorium.
- Provision of a cardboard urn for the ashes (alternatives are available, please contact the crematorium).
- The scattering of the ashes within our Garden of Remembrance with or without the presence of your family.
- Care of your loved one's ashes for a period of up to two months before requesting final instruction.
- Environmental surcharge, where applicable.

Uniquely Personal Media

Webcast	A high-quality live streamed service that can be viewed by those unable to attend the service in person on the day and watched again for up to 28 days following the service. A downloadable file is available for additional £15.	£70
Music Tribute	Personalise your loved one's service and celebrate their life even further with up to 25 photos set to music, professionally edited into a video-style tribute.	£85

Effective from 1st April 2025

Visual Tributes

Themed Tribute	Add a moment of contemplation to your loved one's service with a photo montage that is professionally edited, timed to music of your choice with optional themes/message options.	£95
Basic Slideshow	Personalise the service by adding up to 25 photos with simple fade transitions, played on a loop throughout the service.	£80
Family-supplied Tribute	Supply your own video as a tribute, which we will check, prepare and upload to the screens in readiness for your loved one's service.	£55
Additional Single Photo	Add a finishing touch of an additional single photo prior to or following their tribute or slideshow.	£25

Visual Tribute Supplements

Each extra 25 photos	For each extra 25 photos on a Themed Tribute, Music Tribute or Basic Slideshow.	£30
Additional support services (for any revisions, or major departures from a standard product, including)	<ul style="list-style-type: none"> • Additional work/changes on the last working day before the service • Adding video to a Music Tribute • Adding music, converting or editing files for a Family-supplied Tribute • Upgrading a Basic Slideshow to a Music Tribute for a Keepsake. 	£30

Keepsakes¹

Memory Box	Includes 25 photos of size 6"x 9". Comes with USB & DVD of streamed service, tribute, or both.	£130
Video Book	LCD screen with play, pause, fast forward, rewind and volume buttons. USB charger included.	£95
DVD/USB	Keepsake copy of service / visual tribute (or both), sent in a presentation case.	£65
Downloadable Visual Tribute	A digital copy of the visual tribute to be sent following the service.	£15

Other Cremation Fees

Chapel service only – 60 minutes	£615
Additional chapel time – 60 minutes	£395
Ashes exhumation	£265
Scattering or interment of ashes from other crematorium	£50
Provision of bearer	£20
Scattering or interment of ashes from other crematorium with a purchase of new memorial	No Charge
Direct Cremation ²	£545

We offer many ways of memorialising a loved one...

Our experienced team of colleagues will be able to assist you with any queries you may have. They will provide exceptional care to guide you every step of the way through the process. To find out more, visit:
www.testvalleycrematorium.co.uk/memorials



Please note: We are unable to accept tributes provided to us directly without being processed through our media supplier. Westerleigh Group undertakes to provide services detailed within this document. It does not guarantee the provision of such services, since circumstances beyond the control of the Group may affect its ability to do so. The provision of services information on this document was correct at the time of going to print but may be subject to amendment from time to time without prior notice.

Test Valley Crematorium & Memorial Gardens
Ridge Lane, Romsey, Hampshire, SO51 6AB
t: 0238 081 7880 e: testvalley@westerleighgroup.co.uk
fb: www.facebook.com/TestValleyCrematorium
www.testvalleycrematorium.co.uk

¹ Only possible if music tribute / visual tribute / slideshow booked (not including single photo).

² Direct Cremation - Unattended service with no mourners present, carried out in accordance with Westerleigh Group's Direct Cremation Protocol: www.testvalleycrematorium.co.uk/service-information.php